DIRECTORATE OF REVENUE INTELLIGENCE

: Ahmedabad Zonal Unit:

Unit No.15, Magnet Corporate Park, S.G. Highway, Near Sola Flyover,
Thaltej, Ahmedabad-380054

Tele: 079-29705076   FAX No.079-29705078   E-mail: driazu@nic.in

F. No.DRI/AZU/GI-01/MPLS-01/2017

Date: 24.08.2018

NOTICE INVITING TENDER / RFP

On behalf of the Directorate of Revenue Intelligence, Zonal Unit, Ahmedabad, sealed tenders are invited from Telecom Service Providers/Carriers for the following purpose:

Sl. No.	Service	Quantity
(i)	Supply, Installation, Commissioning and Running of Multi-Protocol Label Switching (MPLS) based VPN solution for period of one year extendable on satisfactory service. The Hub Location and aggregation point shall be in DRI Office at Ahmedabad. (a) No of Location with 2 MBPS connectivity – 7 [Sl. no 1-7] (b) No of Location with 1 MBPS connectivity – 3 [Sl. no 8-10]	As per Annexure A

2.   The tendering firms are requested to submit their sealed offer in two parts: "**Technical Bid**" and "**Financial Bid**". The technical bid and financial bids are to be submitted simultaneously in two separate sealed envelopes clearly super scribed 'Technical Bid' and 'Financial Bid' in bold letters. Both the offers should be kept in one sealed envelope super scribed with "*Tender for MPLS Based VPN Solution*".

3.   In financial bid, <u>only the bid amount</u> should be written in numbers as well as in words.

4.   The technical bid of the tender should enclose detailed description of the Hardware, Software &Peripherals. A summary of the offer should also be provided as part of the **technical bid**, in the format enclosed herewith as Annexure – B. The technical bid should also include screen shots / graphics of the various important features provided by the software solution.

5.   **Financial Offer:** Tendering firms are required to quote base rate, GST, etc. separately, if applicable. Rates should be quoted F.O.R. Ahmedabad for a period of one year.

6.   **Delivery Period**: 30 days from the date of receipt of the order. If supply is not completed within stipulated time, then penalty @ 1% per day of contract price would be imposed for maximum of 15 days. After that, in case of inadequate reason for delay, the purchase order may be cancelled.

7.   **Past performance**: Tendering firms are required to give their past performance certificate, indicating the names of agencies to whom these equipment / software has been supplied.

8.   **Terms of Payment**:
(a) 75% of contract price of equipment shall be paid on delivery inspection & successful Commissioning of equipment.
(b) Rest 25% of contract price of equipment shall be paid after 3 Months on satisfactory working of system.

9.   The tenderer will specify after sales service and support mechanism clearly in the bid. Frequency of routine maintenance during warranty period and breakdown maintenance should also be clearly specified. The SLA which will be provided including the last mile connectivity should be spelt out clearly for each segment / section of the MPLS VPN network. The tenderer should also inform whether spare equipment is maintained as part of the inventory to confirm to SLA.

10.   Unless the last date for supply of stores is specifically extended by the purchaser, the supply order is liable to be cancelled after the expiry of stipulated period. In case the tenderer experiences some genuine problem in supplying the stores within the stipulated period, they are advised to promptly seek extension of delivery period, which may be allowed at the sole discretion of the purchaser.

11.   Tenderers are required to submit valid GST Registration No. & Income Tax PAN along with the technical offer.

12.   The last date of submission of the Bid/Quotation is 17.09.18 at 1600 Hrs. The bid/Quotation may be submitted in person to Shri Arvind Kumar Chaurasia, Dy. Director (GI), 4th floor, Unit No. 15, Magnet Corporate Park, Off. Sola Over Bridge, Thaltej, Ahmedabad-380054 or may be sent directly on DRI email id i.e. driazu@nic.in.

Special Conditions

13.   All the tendering firms are advised to authorize the person's Name who will be signing the tender documents.

14.   The tendering firms will be required to enter into a *Non Disclosure Agreement* with the Office of the Additional Director General, Zonal Unit, Ahmedabad regarding confidentiality of equipment, data and any other information related with above equipment shared during the process of supply, installation & maintenance.

15.   The Additional Director General, Zonal Unit, Ahmadabad is empowered to accept or reject any tender without assigning any reason.

(Ashish Varma)
Additional Director General

Sr. No.	Mobile Service Provider Name	Address where connectivity to be installed Installation address & Contact Person	Bandwidth
1	Directorate of Revenue Intelligence, Zonal Unit, Ahmedabad	Office of the Additional Director General, Directorate of Revenue Intelligence, Ahmedabad Zonal Unit, Unit No. 15, Magnet Corporate Park, Opp. Zydus Cadila Hospital, Nr. Sola Flyover, Thaltej Hebatpur Road, Thaltej, Ahmedabad, Gujarat	2MBPS
2	Directorate of Revenue Intelligence, Gandhidham Regional Unit, Gandhidham	Office of the Deputy Director, Directorate of Revenue Intelligence, Gandhidham Regional Unit, Plot No. 193, Sector 4, Nr. Oslo Talkies, Gandhidham, Gujarat	2MBPS
3	Directorate of Revenue Intelligence, Jamnagar Regional Unit, Jamnagar	Office of the Deputy Director, Directorate of Revenue Intelligence, Jamnagar Regional Unit, Plot No. 45, Jampurii Estate, Opp. Deep Bhavan, Jamnagar, Gujarat	2MBPS
4	Directorate of Revenue Intelligence, Suart Regional Unit, Surat	Office of the Deputy Director, Directorate of Revenue Intelligence, Suart Regional Unit, $2^{nd}/3^{rd}$ Floor, Avalon Commercial, Above Indian Bank, Vesy Branch, Nr. Big Bazaar, Vesu road, Surat, Gujarat	2MBPS
5	Vodafone Vodafone Essar Ltd.	Shri Dhiren Laria, Nodal Officer, Vodafone Essar Gujarat Ltd., 4th Floor, Vodafone House, Prahalad Nagar, Ahmedabad-380015, Gujarat	2MBPS
6	Airtel Bharti Airtel Ltd.	Shri Shyam Sunder Prajapati, Nodal Officer, Bharti Airtel Ltd., Bharti House, Ashram Road, Ahmedabad, Gujarat	2MBPS
7	Reliance Jio Reliance Jioinfocom Ltd.	Shri KSN Singh, State Nodal Officer, Reliance Jio Infocom Ltd., Old Export WH, Near Gate No. 1, Plot No. 101-106, GIDC Naroda (Near Muthiya Village), Ahmedabad-382330, Gujarat	2MBPS
8	Idea Idea Cellular Ltd.	Shri Viraf, Nodal Officer, Idea Cellular Ltd., 4th Floor, Suman Tower, Plot No. 18, Sector 11, Gandhinagar, Gujarat	1MBPS
9.	BSNL Bharat Sanchar Nigam Limited	Shri S R Srivastav, Nodal Officer, The Manager (Legal), BSNL, 1st Floor, Vastrapur Telephone Exchange Building, BimanagarNr. Old Octroi Naka, Satellite, Ahmedabad, Gujarat	1MBPS
10	Tata Tata Teleservices Ltd.	Shri Ajay Gupta, Nodal Officer, Tata Teleservices Ltd., 2nd Floor, City Gold Building, Above Brand Factory, Shyamal Cross Road, Satelliete, Ahmedabad, Gujarat	1MBPS

Sl. No.	Category	Description	Vendor to provide details for each category
1	LAST MILE	Last Mile Connectivity Details	
2		Mode of Last Mile	
3		SLA level of last mile	
4		Back equipment inventory for last mile	
5		Agreed Level of Penalty for down time beyond SLA	
6	HARDWARE	Router Specification (Make, Model)	
7		Router Technical Specification (Hardware specs)	
8		Functionality	
9		Packet Filter based on Port / IP Address	
10		Router Specification (Make, Model)	
11		Router Technical Specification (Hardware specs)	
12		Functionality	
13		Packet Filter based on Port / IP Address	
14	VPN	Management of Devices	
15		Level of Support for VPN Management	
16		Details of Managed Services	
17		Encryption Protocol Used in VPN and the Encryption Algorithm with level (128/256/512)	
18		SLA for VPN managed Services	
19		Agreed Level of Penalty for down time beyond SLA	
20	LAN	Details of LAN connectivity	
21		Equipment required by DRI on LAN	
22		Application Software (if any) required by DRI	
23		Support by Vendor in installation of LAN	
24		Support by Vendor in trouble shooting LAN in case of issues in VPN and LAN connectivity	
25	Any other technical specification		
26			
27			
28			
29			

Note: To be submitted as part of the Technical bid

Access Control List (ACL) support, Auto-uplink (auto MDI/MDI-X), Bidirectional Forwarding Detection (BFD), Class-Based Weighted Fair Queuing (CBWFQ), Content filtering, DHCP server, Diff Serv support, DNS proxy, Dynamic Multipoint VPN (DMVPN), High Availability, IGMP snooping, Intrusion Prevention System (IPS), IPv6 support, Link Fragmentation and Interleaving (LFI), Load balancing, MAC address filtering, NAT support, Quality of Service (QoS), Spanning Tree Protocol (STP) support, Stateful Filover, Stateful Packet Inspection (SPI), Traffic shaping, URL filtering, Virtual Route Forwarding-Lite(VRF-Lite), VLAN support, VPN support.