



Government of India

O/OTHE DIRECTORATE GENERAL OF REVENUE INTELLIGENCE –D-BLOCK,  
6<sup>TH</sup>&7<sup>TH</sup> FLOOR, DRUMSHAPE BUILDING, I.P. BHAWAN, I.P.ESTATE, NEW  
DELHI.

DRI-F.No. G-13011/01/2019-Admn

Dated: 14.06.2019

NOTICE FOR INVITING TENDER

On the behalf of the President of India invited quotations sealed covers from reputed individuals agencies/firms having capability to provide AMC of "Matrix" make Digital EPABX system equipped with 8 P&T, 1 operator console and 64 analog extension with cabling networks and all standard features as following terms and conditions:-

- 1- The tender should be quoted for AMC of all the items as mentioned below:-
  - (a) MATRIX Make EPABX systems. 01 No.  
(Equipped with 8 P&T line, 01 Operator Console, 64- analog extension (16- Digital and 48) and all standard features with cabling networks)
  - (b) KTS Matrix Phone 25 Nos. (1+3 KTS instrument X2 buzzer system, 1+1 KTS instruments X3 buzzer system, 1X13KTS Instruments)
  - (c) Push Button CLI ID phone 64 Nos.
  - (d) 2 MDF Box. 100 pair each with IPM
- 2- The Tender will be considered on the basis of total price of the all items.
- 3- The rate should be quoted in figures clearly. Deviation, if any, firm the specifications not be accepted.
- 4- The quotations are to submitted alongwith refundable earnest money of the 2000/- (two thousand only) The earnest money will have to be in the form of demand draft/pay order drawn in favor of "PAO CBIC, New Delhi" payable at New Delhi. Quotations received without earnest money will be summarily rejected. The earnest money in respect of the unsuccessful bidders will be returned after the award of the contract. EMD of successful bidder is returned on receipt of performance security, which is 5% of contract value. Performance security will be deposited in the form of FDR/ bank Guarantee.
- 5- The contractor should have at least five year experience of MATRIX make systems and also authorized by matrix service.
- 6- The contractor should have tender specified Authorization from the Original manufacturer (MATRIX), which would attach in original proposal. He should also have a regular works place in Delhi, technically qualified engineers and the needed resources and infrastructure to provide the requisite materials and services and he should have functional telephone /mobile phone facility for easy accessibility. Quotations without requisite documents would be summarily rejected.

Contd. 2/-

- 7-Copy of GSI registration number/PAN number/S TAX/VA1 Register number of the firm must be enclosed with the tender document A tender lacking these will not be considered at all.
- 8- The contract will preferably be awarded to the lowest bidder amongst the qualified bidders.
- 9- The rates are to be quoted on the company's letter head. Each page of the quotation/tender must be signed & stamped by the authorized signatory. Unsigned quotation may not be considered.
- 10-The bids should be submitted in scaled cover and duly superscribed scribed as "Quotation for AMC of MATRIX EPABX System.
- 11- Tender Documents not properly sealed will not be considered.
- 12- The contract shall remain valid for a period of one year which can be extended for further One year subject to satisfactory performan...
- 13- The payment shall be made on quarterly basis after satisfactory services rendered by firm.
- 14- The EPABX Systems and all other items for which quotations are called may be seen in this office during office hours from 17.06.19 to 21.06.19.
- 15- The vendor should have not been blacklisted by any organization/ Govt. Department. In this regard a self attested certificate should be submitted by the firms.
- 16- The firms shall be responsible for smooth and satisfactory working of "MATRIX" EPABX) Systems (equipped with 8 P&T line ,01 Operator Console and 64 analog extension and all standard features) including all items and fixed wire cabling as mentioned in Sl. No. 1 above.
- 17- The representative of the firms is required to visit at least twice in a month as preventive maintenance of EPABX System. He has to attend the urgent calls on same day on receipt of forenoon complaint and next day for afternoon complaint.
- 18- No equipment shall be taken away by the SP engineer /firm without prior intimation and permission from DRI officers)
- 19- After the expire of period the AMC , the SP shall handover the possession of EPABX Systems to DRI (HQ) perfect running working conditions.
- 20- DRI (HQ) New Delhi reserves the right to accept or reject any or all of the bids in full or in part including the lowest, without assigning any reason thereof incurring any liability there by.
- 21- Sealed quotations will be received up to 03.00 PM of 1<sup>st</sup> July,2019) at the DRI (HQ) New Delhi and opened on 02.07.2019 (12.00pm) in the presence of such renderers or their authorized representatives as may wish to be present.

Contd-3/-

The interested parties /firm are requested to kindly send their quotations for Annual Maintenance Contract as per Terms and conditions given above. The Quotations should be submitted in sealed covered and duly superscribed as "Quotations" for AMC of MATRIX EPABX Systems. " The quotations may be sent in the name of the undersigned.

System installed in the O/o The Directorate of Revenue Intelligence, D- Block, 6<sup>th</sup>-7<sup>th</sup> floor, Drum Shape Building, I.P. Bhawan, I.P.Estate, New Delhi

*Y. Agrawal*  
14/06/19  
Poonam Agrawal  
(Administrative Officer)  
DRI (HQ)

Copy to:-

- 1- Official Web portal of DRI (Hqrs.) New Delhi
- 2- Notice board of Drum Shape Bldg. IP Bhawan, New Delhi

*Y. Agrawal*  
14/06/19  
Poonam Agrawal  
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